

**SOUTH EAST ENGLAND COUNCILS  
EXECUTIVE COMMITTEE MEETING**



Date: 23 September 2013

Subject: Next steps for shared services and integrating health & care

Report of: Heather Bolton, SEEC Director

**Recommendations**

SEEC Executive members are asked to:

- i) Note the latest trends in shared services
- ii) Support the proposal for a joint publication highlighting good practice in integrating health & care, and identify priorities for best practice case studies.

**1. Introduction**

- 1.1 Improvement and Efficiency Social Enterprise (iESE) is a South-East-based organisation that helps local authorities deliver improved services at lower cost. The organisation is led by local authorities, with Bracknell Forest Leader Cllr Paul Bettison as Chairman, and a Board including a further 16 South East councillors. iESE was previously one of nine Regional Improvement and Efficiency Partnerships (RIEPs) but now operates nationally as a social enterprise.
- 1.2 Today we welcome iESE Chief Executive Andrew Lerner and Principal Associate Marianne Abley. They will highlight the next steps in shared services and outline a proposal for joint work to help South East authorities build on best practice in integrating health & care.

**2. Shared services and new ways of working**

- 2.1 All local authorities are wrestling with the challenge of how to deliver quality services with fewer resources. Shared services have been commonplace in local government for a number of years but, as budgets shrink further, councils need to find new ways of working. Today's presentation will set out key questions and outline innovative developments to help Leaders assess whether new approaches could deliver greater efficiency in their own authorities.

**3. Integrating health & care**

- 3.1 Work to integrate health and social care has the potential to improve services and quality of life for individuals at lower cost to the public sector. Successful integration is particularly relevant to the South East, where we have the UK's largest, and fastest growing, number of residents aged over 75.
- 3.2 To help promote successful integration, members are asked to support a proposal for a joint project by SEEC and iESE to publish best practice case studies. SESL would also be invited to join the project.
- 3.3 Members are invited to suggest priority areas to be covered in case studies. Options could include specific service areas such as support for carers, approaches to managing service demand or how cross-tier working could improve outcomes for residents in areas such as:
  - Promoting independence
  - Housing for the vulnerable
  - Personalising care packages.