



09.45	Registration
10:00-10:10	Welcome <i>Roy Millard , Partnership Manager</i> <i>South East Strategic Partnership for Migration</i> <i>Mallory Carlson, IOM</i>
10:10-10:30	Introductory Table Activity
10:30-10:45	Introduction to Syria: <i>Geography, Ethnic Groups, and Education</i>
10:45-11:15	Syrian Cultural Traditions
11:15-11:30	Break
11:30-11:50	Syrian Life
11:50-12:30	The UK Cultural Orientation and Syrian Refugee Experience Pre-Arrival
12:30-12:50	Culture Shock
12:50-13:00	Reflections

13:00-13:30	Lunch break
13:30 -14.45	<p>Open Forum - Identifying best practice</p> <p>Sharing experiences on:</p> <ul style="list-style-type: none"> • Arrivals – Airport Meet and Greet • Use of Interpreters • Accommodation and Housing • Welcome Packs • Health • Education • Employment
14:45-15:00	Break
15:00-15:30	Conclusions and Close