

SEEC-SESL Health & Social Care Integration Workshop

25 May 2016



Successful outcomes

Delegates were asked to discuss what successful outcomes and measurement of these would look like to meet future challenges of health and social care. Responses included:

- The right care is accessed at the right time and in the most appropriate setting.
- People are supported to live independently and safely within their own homes regardless of their condition.
- Those with complex needs have continuity and choice of care through personal health budgets, integrated budgets and direct payments.
- Fewer people go into hospital because there's nowhere else to go.
- People have the choice of dying in their own home.
- The individual is able to manage their own health/ life journey.
- Individuals have access to information about prevention.
- The person receiving care shouldn't know it comes from more than one agency – all professionals involved have the patient's data on their system.
- A system that can react quickly to changes in circumstances and needs.
- Community health should be transferred to Local Government.
- Health and wellbeing boards should be central to social care and health.
- There are fewer emergency admissions
- Simplify the organisation of the NHS.
- Defining measurable successful outcomes will require a template that is nationally discussed and agreed. The two key components are that care is:
 1. Person centred
 2. Out of hospital
- Cross tier collaboration can only support successful outcomes if all parties believe in it.